

## Refund Policy

At Enven LLC, we strive to provide quality products and services to our customers. If you are unsatisfied with your purchase, you may request a refund, subject to the following terms:

- Refund requests must be submitted for review by our team.
- Refunds may be **prorated based on customer usage** of the product.
- Refunds are considered for customers who express dissatisfaction **after the initial purchase**.
- Refunds are applicable to the product subscription (“monthly fee”) and not the initial license fee (“initial fee”)
  - In rare circumstances, refunds or partial refunds may be given for the initial license fee

We reserve the right to approve or deny refund requests based on the circumstances of each case. If you have any concerns or wish to request a refund, please contact us at [envenllc@proton.me](mailto:envenllc@proton.me), through our community Discord or Whop.com.

**Last updated:** January 1, 2025